

## TARGETED CASE MANAGEMENT T1017 & T1017 CM

Provider:	Member ID:	
Review Date:	Reviewer Name:	

1. Does the documentation demonstrate that the member met medical necessity/eligibility criteria for T.C.M. during the authorization period under review? (Note: If Question #1 scores zero, all remaining questions score zero.)  2. Is there a T.C.M. Service Plan that demonstrates participation signed by the Targeted Case Manager and Member? (Note: If Question #2 scores zero, all remaining questions score zero.)  3. Is there a T.C.M. enrollment form signed by the member or guardian as well as the agency representative found within the clinical record?  *4. Is there a valid T.C.M. activity that occurs every 30 days with the member?  *5. Does the T.C.M. progress notes contain the following:  • Date of the service • Location of the service • Location of the service • Practitioner's signature w/ appropriate credentials • Service Code and/or Descriptor (Note: If there is no signature by approved clinician, Questions #6 through #13 score zero for those notes.)  6. Is there documentation of a face-to-face, valid T.C.M activity that occurs at least once every 90-days conducted by the Targeted Case Manager?  *7. Do the content of the T.C.M. notes identify that a valid T.C.M. activity was completed? (Note: If Question #7 scores 0, Questions #8 through #12 also score zero.)  *8. Is the correct T.C.M. activity (Needs Assessment/ Reassessment, Development & Revision of T.CM Service Plan, Referral & Related Activities and Monitoring & Follow Up) identified within the documentation?  *9. Do the T.C.M. notes correctly identify the type of contact (i.e., face-to-face, phone, telehealth, etc.) provided?  *10. Do the T.C.M. progress notes identify the purpose (why the activity needed to be completed) of the activity?	1	Door the decumentation demands that the many training		0		
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*11.	Do the T.C.M progress notes identify the outcome (result of the activity) of the activity?	3	2	1	0
*12.	Do the T.C.M. progress notes relate back to the service plan?	3	2	1	0
13.	Does a comprehensive review of the current clinical status substantiate that medical necessity is met for continued stay?	3	0		

<b>Total Score</b>	[Possible	31

- \* The scoring for these questions is as follows:
  - 3 100% of the documentation meets this standard
  - 2-99% to 75% of the documentation meets this standard
  - 1-74% to 50% of the documentation meets this standard
  - 0 Under 50% of the documentation meets this standard